



HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P. O. Box 272400
San Jose, California 95126-2400



03-19-03

3629

PATENT APPLICATION

ATTORNEY DOCKET NO. 6051-149
(10002185-1)

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Zara et al.

Confirmation No.:

Application No.: 09/666,910

Examiner: I BORISOV

Filing Date: Sept. 21, 2000

Group Art Unit: 3629

Title: Intelligently Classifying And Handling
user Requests in a Data Service System

COMMISSIONER FOR PATENTS
Washington, D.C. 20231

RECEIVED

MAR 24 2003

GROUP 3600

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee (Address envelope to "Box Non-Fee Amendments")
() Other: _____ (fee \$ _____)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	<u>13</u>	MINUS	<u>20</u>	= <u>0</u>	X \$18	\$ <u>0</u>
INDEP. CLAIMS	<u>2</u>	MINUS	<u>3</u>	= <u>0</u>	X \$84	\$ <u>0</u>
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$280	\$ <u>0</u>
EXTENSION FEE	1ST MONTH \$110.00	2ND MONTH \$410.00	3RD MONTH \$930.00	4TH MONTH \$1450.00		\$ <u>0</u>
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ <u>0</u>

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EL318886 323 US

Date of Deposit 3-18-2003

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Washington, D.C. 20231.

By Saundra L. Carr

Typ Saundra L. Carr

Respectfully submitted,

John M. May et al.

By

JOHN M. MAY

Attorney/Agent for Applicant(s)

Reg. No. 26,200

Date: 3-18-03



3/17/03
5/a

Patent
6051-149 (10301723)
09/666,910

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:)
Anna Maria Zara et al.)
Serial No.: 09/666,910)
Filed: September 21, 2000)
For: INTELLIGENTLY CLASSIFYING)
AND HANDLING USER REQUESTS IN A)
DATA SERVICE SYSTEM)

Group Art Unit: 3629
Examiner: Igor N. BORISSOV

RECEIVED
MAR 24 2003
GROUP 3600

AMENDMENT AND RESPONSE

Box NO AMD. FEE
Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action mailed December 18, 2002, kindly amend the claims of the subject application as follows:

CERTIFICATE OF EXPRESS MAIL
(37 C.F.R. §1.10)

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below is being deposited as Express Mail No.: EL 3188810323 in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

MARCH 18, 2003
Date of Deposit

Saundra L. Carr
Name of Person Mailing Paper
Saundra L. Carr
Signature of Person Mailing Paper